

HOW TO REPORT TRASH PROBLEMS

(Missed pickups, spills, lawn damage & similar incidents)

Effective January 1, 2017

Residents are responsible for initially reporting the problem to Maybin Services. If the problem is not resolved, then call the Security Committee volunteer serving as Trashman.

To report a problem, call Josh Whitmire or Terry Maybin at the company office at 692-9872 during normal work hours. After hours call Josh Whitmire at 329-9534 (cell) or Terry Maybin at 243-3407 (cell):

1. If you appear to have a missed pickup (your trash was out by 8 a.m. and all of your neighbors' trash has been picked up). They should return that day or make a special pickup the following day.

Missed pickups do happen, but many times the trucks are simply running late due to a breakdown or other delay and just haven't gotten to your location. *We will attempt to notify residents via the KPOA email system if widespread pickup delays occur.*

2. If you have a garbage spill, experience lawn damage or a similar incident due to a Maybin truck or if you have experienced a missed pickup or wish to request a special pickup of an oversized item call the company office during normal work hours at 692-9872.

Kenmure Trashman for 2017: John Haines 693-0885